

# Pure Health Restored: Client Agreement & Liability Waiver

## Introduction

I, \_\_\_\_\_, agree to participate voluntarily in wellness services with Dianna Sutera of Pure Health Restored. These services may include, but are not limited to, health and wellness guidance, supplement protocols, pendulum testing, and coordination of third-party functional or laboratory testing.

I acknowledge and understand that:

- Dianna Sutera is not a licensed medical doctor and does not diagnose, treat, cure, or prevent disease.
- All services provided are for educational and wellness purposes only and are not a substitute for medical care.
- Supplement protocols and pendulum testing have not been evaluated by the Food and Drug Administration (FDA).

## 1. Medical Disclaimer

All questions related to diagnosis, treatment, or care for any medical condition must be directed to your licensed physician or healthcare provider. Any decisions regarding medication changes, treatments, or health routines should be discussed with your medical team.

## 2. Limitation of Liability

I understand and agree that Dianna Sutera, Pure Health Restored, and the owner(s) of 39 Mansion Dr., Rowley, MA, shall not be held liable for any adverse reaction, illness, injury (including bodily injury or vehicle-related incidents), or other occurrence as a result of services provided or time spent on the premises, except in cases of gross negligence.

I knowingly waive any right to pursue legal claims against Dianna Sutera, Pure Health Restored, or associated individuals or entities.

## 3. Data Privacy & Use of Information

The client retains ownership of all personal health data shared during sessions or gathered through testing. The client grants Dianna Sutera and Pure Health Restored access to use this data solely for the purpose of supporting wellness goals.

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All data will be kept confidential and will not be sold, shared, or transferred to any outside party without the client's written consent. In the event of company dissolution or death of the client, the data will be returned to the client or their legal representative. If return is not possible after reasonable efforts, the data will be securely deleted. Personal health data is not considered an asset of Dianna Sutera or Pure Health Restored.

### **4. No Refund Policy**

All payments for consultations, testing, and wellness services are final and non-refundable once paid, booked, ordered, or shipped. This includes all tests ordered through any lab company used by Dianna Sutera or Pure Health Restored.

### **5. Chargebacks**

I agree not to dispute or reverse any charges for services or testing once payment is submitted. By paying, I confirm my agreement to the terms outlined in this document.

### **6. Testing & Payment Authorization**

By signing this agreement, I authorize Dianna Sutera to order tests on my behalf as part of my consultation and wellness services. I understand that once payment is made and a test is ordered, it cannot be canceled, refunded, or reversed. I agree not to dispute charges related to testing or services once they are in process.

### **7. Acknowledgment of Terms**

By signing below, I confirm that I have read, understood, and agree to all terms in this agreement and on the Pure Health Restored website, including the no-refund policy. I accept full responsibility for payment of all services, consultations, and testing.

This agreement represents the mutual understanding of our wellness journey together.

## Pure Health Restored: Client Agreement & Liability Waiver

Client Name (Printed): \_\_\_\_\_

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Practitioner Name (Printed): \_\_\_\_\_

Practitioner Signature: \_\_\_\_\_

Date: \_\_\_\_\_